

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



OFFICE OF INFORMATION SERVICES

DATE: May 22, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations Systems Staff

FROM: Henry Chao, /s/
MA/Part D Implementation Manager

SUBJECT: Special TRR Communications – TRC 165 Cleanup and TRC199 Rejects

CMS is continuing the process of addressing transactions that have been delayed due to TRC 165 – System Delay. A special TRR will be generated tonight, May 22nd, to provide feedback to the Plans on disenrollment transactions that have previously received TRC 165. Please note, not all Plans will receive this Special TRR; only those Plans with transactions/beneficiaries that were impacted by the clean-up.

CMS reprocessed disenrollment transactions (transaction codes 51 and 54) with TRC 165 and as a result, Plans should expect to receive the following:

- Legitimate disenrollment **reject** transaction response codes, or
- TRC 199 - given that the beneficiary's status could have changed since these transactions were submitted, any transaction that would have resulted in the disenrollment of a beneficiary will be sent back to the Plans with TRC 199. Please analyze these returned transactions, determine the correct information and resubmit the transactions as appropriate.

Plans should also not see additional TRC 165s.

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.